Treasury Management

Quick Reference Guide:
Positive Pay Enhancements—ACH Exceptions and Reporting

Simmons Bank
MEMBER FDIC

Simmons Bank Treasury Management is enhancing its ACH Positive Pay module with added functionality to improve your user experience, boost efficiency, and increase control and visibility for your business.

- We are making a number of improvements to the ACH Exceptions page.
- You can take advantage of a new ACH Exceptions – Decision Activity page that allows users to search the history of all decisioned items.
- Additionally, we are making user-friendly enhancements to the ACH Exceptions Dashboard Widget.
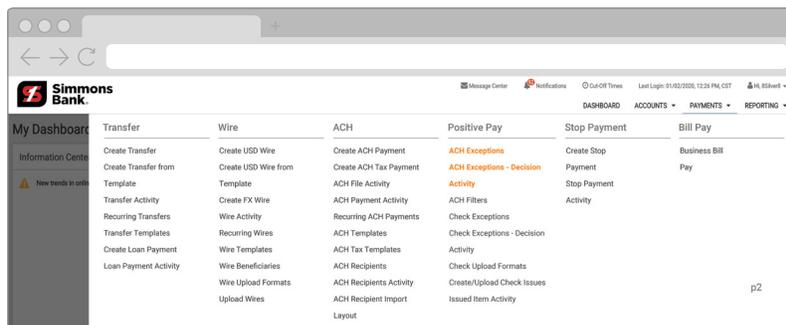
See below for details.

ACH Exceptions

New features include:

1. Download with PDF and CSV formats available.
2. Print feature available.
3. Search ACH Exceptions now has additional search criteria, including posted date and entry description.
4. A new Details Administrative link provides additional information, including the ability to decision items while in the detail view and an activity audit trail.
5. Pay and Return check boxes have been replaced with radio buttons and moved to the left side of the page for increased visibility.
6. Pay All and Return All check boxes have been removed from the column heading and are located below the pagination bar.

> **TIP: Hover over the page title to see all ACH Exception Items that need to be decisioned before the established cut-off time. If items are not decisioned prior to the cut-off time, the default decision will be applied.**

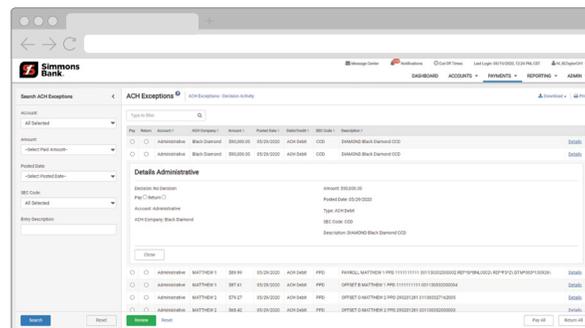**Need support? We're here to help.**
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ACH Exceptions-Decision Activity

This newly designed page offers these helpful features:

1. Download with PDF and CSV formats available.
2. Print feature available.
3. You can now search Decision Activity using criteria such as All Decisioned Items, Paid Items, Returned Items and No Decisions (items not decisioned prior to the cut-off time).
4. A new Details Checking link provides additional information, including audit trail activities and the ability to decision items in the details section of the exception.

TIP: Hover over the page title to see all ACH Exception items that have been paid, returned and not decisioned prior to Simmons Bank's 1:00 p.m. CT cut-off time.

ACH Exceptions Dashboard Widget

Please note the following changes to the widget:

1. Pay and Return check boxes have been replaced with radio buttons and moved to the left side of the page for increased visibility.
2. Pay All and Return All check boxes have been removed from the column heading and are located at the bottom of the widget.

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